Yealink

Setting up and using the **Yealink W73H/P** VoIP phone involves registering the handset to the base station (e.g., Yealink W70B), configuring your VoIP account, and familiarizing yourself with its features. Here's a detailed guide:

1. Unbox and Prepare

- Ensure you have all the components: the W73H handset, battery, charging cradle, power adapter, and the compatible base station (e.g., W70B for the W73P bundle).
- Insert the battery into the handset and fully charge it using the charging cradle.

2. Connect the Base Station

- **Connect to Your Network**
  1. Connect the base station to your router or network switch using the provided Ethernet cable.
  2. Plug in the power adapter if your base station does not support PoE (Power over Ethernet).

3. Configure the Base Station

- **Access the Web Interface:**
  1. Find the base station's IP address:
     - Press the paging button on the base station to trigger the LED indicator or check your router's DHCP client list.
- Alternatively, use the handset: Go to **Menu > Status > Base** to view the IP address.
  1. Open a web browser on your computer and enter the IP address.
  2. Log in to the web interface (default username: `admin`, default password: `admin`).

- **Configure VoIP Account:**
  1. Go to the **Account** tab in the web interface.
  2. Enter the SIP account details provided by your VoIP provider:
     - **SIP Server**
     - **Username**
     - **Password**
     - **Outbound Proxy** (if required by your provider).
  3. Save the settings and reboot the base station.

4. Register the W73H Handset

- **Enable Registration Mode on the Base Station:**
  1. Press and hold the paging button on the base station until the registration LED flashes.
- **Register the Handset:**
  1. On the W73H handset, go to **"Settings" > "Registration" > "Register Handset."**
  2. Select the base station from the list.
  3. Enter the base PIN (default: `0000`) if prompted.
  4. Once registered, the handset will display a confirmation message and connect to the base station.

5. Assign a VoIP Account to the Handset

- **If you have multiple handsets or VoIP accounts:**
    1. Log back into the base station's web interface.
    2. Navigate to *Account > Handset Subscription.*
    3. Assign the appropriate VoIP account to the W73H handset.

6. Use the Phone

- **Basic Functions:**
    - **Place Calls:** Dial the number using the keypad and press the green *Call* button.
    - **Answer Calls:** Press the green *Call* button or select *Accept* on the display.
    - **End Calls:** Press the red *End Call* button.
    - **Voicemail:** Access voicemail by pressing and holding the voicemail key or dialing the voicemail access number provided by your VoIP provider.
- **Advanced Features:**
    - **Call Transfer:** During a call, press the *Options* soft key, select *Transfer*, and dial the number.
    - **Conference Calls:** Use the conference feature to connect multiple callers (if supported by your VoIP service).
    - **Do Not Disturb (DND):** Activate DND mode via *Menu > Features > DND.*
- **Handset Customization:**
    - Adjust settings like ringtones, display, and volume via *Menu > Settings.*
    - Check battery status and DECT signal strength from the home screen.

7. Troubleshooting

- **Handset Not Registering:**
    - Verify the base station is in registration mode.
    - Confirm the correct base PIN (default: 0000).
- **VoIP Account Not Registering:**
    - Double-check SIP credentials and network settings on the base station.
- **Audio Issues:**
    - Ensure the handset is within the DECT range of the base station.
    - Check your internet connection and VoIP service quality.

By following this guide, you can effectively set up and utilize the Yealink W73P/H phone system to enhance your business communication.