



The Yealink WH67 is a premium DECT wireless headset with a touchscreen base station, offering integration with PCs, IP phones, and mobile devices. Here's how to set it up and use it:

1. Unbox and Prepare

- **Ensure your package includes:**
 - WH67 headset
 - Charging base station with touchscreen
 - USB cables
 - Power adapter
 - Quick Start Guide
 - Optional accessories (e.g., ear hooks, headband)

2. Connect the Base Station

- **Power Connection:** Plug the power adapter into the base station and connect it to a power outlet.
- **Connect to Devices**
 - **PC:** Use the included USB cable to connect the base station to your computer.
 - **IP Phone:** Connect the base station to your Yealink phone using the second USB port.
 - **Mobile Device:** Pair your mobile device to the base station using Bluetooth (steps below).
- **Account Setup:** Navigate to the "Account" tab to configure SIP account details provided by your service provider.

3. Power On and Charge the Headset

1. Place the headset on the base station to charge it.
2. Ensure the headset is fully charged before initial use (charging indicator will turn solid when complete).

4. Connect Devices

- **Pairing with Bluetooth Devices**
 1. On the base station's touchscreen, go to *Settings > Bluetooth*.
 2. Enable Bluetooth and set the base station to pairing mode.
 3. On your mobile device, enable Bluetooth, search for devices, and select the Yealink WH67 to pair.
- **PC Configuration**
 - Download and install the Yealink USB Connect software from [Yealink's website](#).
 - Configure and manage the WH67 through the software, ensuring compatibility with softphones (e.g., Microsoft Teams, Zoom).

5. Configure the Headset

- **Microsoft Teams Mode**
 - If using Teams, set the WH67 to **Teams Mode** via the touchscreen or Yealink USB Connect software.
 - The Teams button on the base station will give you quick access to Teams functions.
- **Unified Communications (UC) Mode**
 - For other softphones, select **UC Mode** for broader compatibility.

6. Using the WH67

• Call Management

- **Answer/End Calls:** Use the headset's call control button or the base station touchscreen.
- **Mute/Unmute:** Press the mute button on the headset or toggle it via the touchscreen.
- **Adjust Volume:** Use the volume controls on the headset or the base station.
- **Switch Audio Sources:** Tap the source icons on the touchscreen to toggle between PC, mobile, and desk phone.

• Touchscreen Functions

- The touchscreen allows you to manage calls, access settings, and switch audio sources easily.

7. Advanced Features

- **Dual Device Connection:** Seamlessly switch between two devices (e.g., PC and mobile phone).
- **Acoustic Shield Technology:** Filters background noise to improve call quality.
- **Wireless Range:** Operates up to 160 meters (525 feet) from the base station.

8. Troubleshooting

• No Sound

- Verify device connections and ensure the correct audio source is selected on the touchscreen.
- Confirm that the headset is not muted.

• Bluetooth Pairing Issues

- Restart Bluetooth on both the base station and your mobile device.
- Clear any previous pairings and try reconnecting.

• Poor Call Quality

- Keep the headset within range of the base station.
- Update firmware via Yealink USB Connect to improve performance.

9. Firmware Updates

- Regularly update the WH67 and base station firmware using the Yealink USB Connect software to access new features and improve compatibility.

10. Daily Use Tips

- **Battery Maintenance:** Charge the headset daily to ensure it's always ready for use.
- **Comfort Adjustments:** Use the ear hooks, headband, or neckband for extended comfort.
- **Busylight Integration:** Connect an optional Busylight indicator to show your status to colleagues.